



THE MOUNTBATTEN SCHOOL

EHS/CGH

27 June 2024

Dear Parent/Carer,

New Medical Software System

We are pleased to inform you that our school will be introducing a new medical software system designed to enhance our communication regarding your child's visits to the medical room. This software will notify you via email of any medical alerts regarding your child, providing you with a timely update.

Please rest assured that if you receive such a message, it is simply to inform you of the visit. In the event of an urgent medical issue, you will still be contacted directly by phone.

We will begin trialling this new system immediately, with a full rollout planned for September. Your feedback during this trial period will be invaluable to us, so please do not hesitate to share any comments or concerns.

Additionally, if there are any medical letters or important information regarding your child's health, please ensure they are sent to medical@mountbatten.school

Thank you for your cooperation and support as we implement this new system to better serve our students' needs.

Yours sincerely

Mrs Haines
School Nurse

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